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## Testimonials from Individuals <sup>[1]</sup>

When choosing a law firm it is important to find one that can prove their credentials. Nothing speaks louder than the clients themselves, so why not see what they have to say.

### **Video Testimonials from our clients:**



[2]

### **Written Testimonials from our clients:**

Sydney Mitchell provide excellent service for will writing/ ongoing management and property partnership advice, I would have no hesitation in recommending them.

**Miss Dita Sen-Gupta**

I will for the remainder of my days be grateful to Nigel Mears. I salute Nigel and the professional way he handled my 'unique' family law proceedings. Nigel sought facts and set 'legal' course to seek justice on my behalf which was ultimately achieved. Nigel's unique sharp witted sense of humour allowed me to laugh and lighten the load during the 'darkest' phase of my proceedings. Nigel is extremely balanced, logical and wise and never gave me false hope but he did give me wise legal counsel , and mapped out my legal options at all stages. Ultimately we had possibly the best example of teamwork with me providing raw data and Nigel editing and shaping to a legal standard. Thank you for all your work Nigel as I said on many occasions 'Family Law' must be the hardest legal sector to work in. With the passage of time I am sure I hope to put this period way behind me.

Angela is amazing! She is an asset to Sydney Mitchell. We have recommended Angela to everyone! She is calm, organised and always one step ahead. We cannot thank Angela enough! Thank you to Angela and everyone at Sydney Mitchell.

We are happy with the help and service provided by the solicitor Ravinder Sandhu.

**Mr R O and Mrs C Jordan**

Tracy Creed was supportive and professional throughout. I don't think we would have got CHC funding for our mother without her.

Everything done for us was excellent

**Mr Terence John Walker & Mrs Carole Miranda Walker**

I was recommended to seek advice from Karen from a friend. It was an excellent recommendation as Karen was informative and supportive throughout. I would highly recommend her.

**Mrs Kirsty J Tudor**

I have used Angela Hyde several times for property legal services, and have always been well satisfied with her efficient and professional manners. I have recommended Angela to other members of my family, of whom, continue to user

her.

Kirran was exceptionally understanding and compassionate when I was trying to explain reasons for the decisions I was making.

I have made it my intention once we have completed to ask you both out for a lunch as a celebration. Your efforts are truly appreciated!

A very professional, reliable and prompt service given. Would highly recommend and wouldn't hesitate to use again.

### **Ms Fiona Austin**

Judi was professional, kind and supportive throughout the entire process. She understood how I felt and how important my name change and freedom was. She explained every step calmly and in ways I understand. Start to finish I didn't have to worry about a thing!

A huge thank you to... and the Personal Injury team at Sydney Mitchell. You have been superb throughout, at a time when I needed help, advice and support, when other solicitors refused to help me.

### **Michael Wall**

Thank you Sydney Mitchell for all you have done. Very pleased.

We would like to thank you and your team for acting on our behalf in our recent legal case. It has been quite a stressful year for us both but we have found that with your professionalism and guidance in these proceedings it has encouraged us to carry on.

### **Mr & Mrs Hughes**

We have been delighted with the service from Sydney Mitchell. Georgina Walsh is friendly and professional; we particularly like the way she treats us as equals without mystifying the whole process with too much 'legal speak'. We will come to Sydney Mitchell again in the future and would recommend to friends and family without hesitation.

### **Mr & Mrs Okey**

I should like to thank you for all your work regarding my claim, which was dealt with efficiently and without any undue worry or stress to myself.

### **Kim Burbury**

We found all the people we dealt with were very kind and understanding and answered any questions we asked. Very good all round and very helpful.

### **Mr & Mrs Walls**

I'd like to thank you for your kindness and help throughout the purchasing process. I found that Sydney Mitchell were the only ones who took the time to call us and keep us up to date and even explained the probate process which really calmed my nerves. Even though Sydney Mitchell were not working for us as such, I found you all to be the most helpful and will definitely think of you if I ever need Solicitor / Estate Agency services again. Thank you.

### **Miss McBride & Mr Bright**

Your calm and professional approach to all situations was of great help to us as we became concerned about the time it seemed to be taking. A very big thank you for getting us to where we wanted to be.

### **Mr & Mrs Fox**

Very pleased and surprised how quickly and professionally my case was dealt with. Would not hesitate to recommend anyone to you.

### **Mrs Dean**

I cannot thank you and your staff enough for all your excellent help and understanding. Your practice is the most professional and friendly organisation I have ever dealt with and I will have no hesitation in contacting you again in the future when I require legal services.

### **Mrs Mills, Birmingham**

The Service was Excellent. I was ill during the process of compiling my will and I was offered a home visit. Many thanks for the support offered.

### **Ms J Conway, West Midlands**

We feel that we must thank you for your excellent service you have given us in our remortgage. We have obviously dealt with solicitors before when we first purchased our house, and I must say none have ever kept us so well informed as you have, you have made our remortgage so worry free for us, and I would like to thank you from the bottom of our hearts for this. Everything you have done for us has been dealt with extremely promptly and we have been kept up to date every

step of the way. I shall definitely use your services again should I need them, and I will certainly be recommending you to people I know.

**Karen and John Barber**

Whilst I am pleased to see an end to the claim, it is a bitter sweet climax as I have enjoyed a phenomenal relationship with Sydney Mitchell. Whilst I would love to list the benefits of employing your firm over any other, I feel that the point would be sorely missed, as the excellent advice, (fast) responses, empathic dialogue, information, and resultant service is a direct reflection of your own professionalism, skill and judgement. I have much enjoyed our numerous discussions, in a time where the level of care you have provided my case is all to absent in the realms of Business and service today. Many, many thanks for everything you have done, I could not have imagined a better journey to this point.

**Marcus de-Layen Vian**

Danny McCorry is an asset to your company. Everyone in the chain recognised his efforts in this matter and in our opinion he acted above and beyond what any normal solicitor would have done. He anticipated problems and proactively tried to resolve them before they occurred. We cannot thank him enough for his work on this matter.

**Mr and Mrs C Byrne, Coventry**

Your late night (Wills) service was really useful, if it wasn't for this we may never have booked in. If you hadn't advertised by letter/flyer through the post we would not have known about this service.

**Mr M W and Mrs R J Jones, Shirley**

Before completion, we were both invited in to meet with Adam and go through all the paper work, this really helped us and we were able to ask questions face to face.

**Mr and Mrs Wilson**

I required detailed and specialist advice from a solicitor who fully understands the complexity regarding the provision of care for the elderly. I cannot praise Tracey Creed enough.

**Mr John Alder**

The service I received was excellent in every respect. It was very reassuring to be able to draw upon the specialist knowledge available on the legal aspects of

assessment for continuing health care funding.

**Mr Stephen Knibb**

Very good service on both family law and wills. Staff were very helpful and guided me correctly. Thank you.

The meetings were very relaxed and I was very grateful for all the information given to me. I also appreciated the amount of time I had to discuss and ask questions about my will. At no time did I feel rushed. A very satisfactory experience altogether. Many thanks.

**Mrs Sheila Panton**

We are very pleased with the treatment we received from everyone at Sydney Mitchell, we never had a problem.

**Mr and Mrs Pender**

Thank you for all your help and efforts in helping us deal with moms probate. You were kind and thoughtful throughout, we will certainly recommend your services to others and use you again should a need arise.

**Mr S J McLoughlin**

Very satisfied and would recommend you to anyone.

Once again delighted with the attention and service received, many thanks.

Overall very happy with the service. Professional and easy to deal with.

**Mr David A Smith**

Case was dealt with thoroughly and efficiently, could not fault.

**Mr and Mrs Cox**

We feel we received excellent service from Adam Oleskow and would recommend Sydney Mitchell to family and friends.

We would not hesitate to use your services in the future, or to recommend to friends and family. The service provided by Danny McCorry was absolutely outstanding and he really goes above and beyond. His local and legal knowledge

helped immensely and without it, the process of moving house would have taken much longer. We would like to personally thank him for his help and making our move happen, thank you.

**Mr and Mrs Peters**

Both Tony Lynch on Conveyancing and also the Estate Agents were very professional and would like to thank them for handling our relatives property.

I am glad that I returned to have Danny McCorry deal with the purchase of this property. It was a pleasure dealing with you all. Thank you for making a potentially stressful occasion as stress free as possible.

**Mr Andrew R Reedman**

Totally professional job from start to finish- All staff which I came in contact with, fully committed to guarantee customer satisfaction in a helpful and friendly manner.

**Mr John L Collins**

The service I received was clear, reassuring and made me feel supported at a stressful time. 'Professional support and personal reassurance' is a description I have used previously.

**Miss Anne L Joyce**

Our purchase dealt with in a professional and courteous manner, thank you.

From the outset, everything fully explained compassionately and expertly. Kept informed of progress at every stge. Very satisfied.

**Mrs Lily Arrowsmith**

Would happily recommend Sydney Mitchell to others.

Used both Legal and Real Estate very pleased with both. Mr N. Bennett was remarkable and guided me well. My sincere thanks to him.

**Mrs Sandra J Evans**

We would like to extend our thanks to Kirran, who was extremely personable and totally professional in every aspect of drawing up my wills.

**Mr and Mrs Brookes**

Everything that Kirran has done for me was superb, thank you.

**Mr Charles T Brown**

Mrs R. Sandhu was very good and helpful sorting out our family business. We would recommend this lady to anyone who would need a solicitors, very pleasant lady.

Very happy with all aspects of service. Everything was fully explained and I was kept up to date with progress throughout.

I have always used Sydney Mitchell and have always found them to be professional, friendly and excellent at what they do.

**Rachael Wilde**

We are very happy with the service provided, thank you.

Thank you for all your helpfulness in dealing with my estate.

We have used your services on a number of occasions and have been happy with the service provided, thank you.

**Mrs Susan B Kemp**

We are extremely happy with the service provided by Sydney Mitchell. Fahmida was extremely helpful and provided guidance and reassurance when helping us to buy our first home. We will use Sydney Mitchell in the future.

**Mr Jack W Barratt and Ms Lorna M O'Neil**

I have always found the staff at Sydney Mitchell very helpful particularly lately when just before my husband passed away, Shelley Collingbourne dealt with our affairs so kindly and efficiently. I would always recommend Sydney Mitchell for excellent service.

I felt nervous to begin this claim, but felt justified in that my injury was needless forcing me to have an operation and affecting my mobility at the beginning of my retirement. I started with another firm, one advertised on TV, but was dismayed at

their professionalism. Sydney Mitchell was recommended by a family member, so I cancelled the other firm, still unsure of the process. Ms Shorthouse was wonderful from her first initial visit to my home. When she explained everything it gave me more confidence. The fight for my compensation has been challenging but she persisted and I have to thank her and Steve Jesson, who took over the case, for their hard work. Thank you so much.

Very satisfied with the work carried out, very informative and good advice.

**Mr Micheal J Quinney**

We are very pleased with Adam and the team and would not hesitate to recommend him/them or Sydney Mitchell Estate Agents.

**Mr and Mrs Rowley**

Angela Hyde was exceptional, a reassuring pleasure to deal with, inspiring total confidence she is a credit to your company that needs recognition.

**Mr and Mrs Rushton**

Exceptional service which was supportive, informative and clear.

I would like to thank Jayne Gregg for everything that she did in finalising my divorce. I could not have wished or hoped for someone who was so supportive, helpful, knowledgeable and honest. Jayne is a real credit to Sydney Mitchell Solicitors.

**Mr Kevin D Jones**

We are more than satisfied with the service we have received and will retain Sydney Mitchell as our solicitors into the future.

We have almost completed probate with our family solicitor after 24 months of endless problems. Should have gone to Sydney Mitchell. Sydney Mitchell have saved me around £90,000 in care costs. Excellent service highly efficient, effective and pleasant to use.

Everyone is always very helpful and genuinely concerned about our welfare. They put themselves out to ensure our needs are met.

**Mrs Judith A Meads**

Everybody at Sydney Mitchell were very helpful from the receptionist at the start, to our solicitor who prepared our wills. Everything was explained thoroughly and made the task of doing our wills an easier task, thank you.

### **Mr and Mrs Summers**

We were very happy with the prompt service we received. Kirran was brilliant in explaining everything to us and was really pleasant. We felt she had time for us and did not rush us, thank you.

We found Kirran most delightful, pleasant and very helpful, she explained everything very clearly, it has been a pleasure to have met her.

Very grateful you were able to come to my home to sign papers as I cannot get about like I used to.

Excellent service, initial meeting/ drafting wills/ final version for signing, all completed quickly and efficiently, thank you.

### **Mr and Mrs Smith**

Angela was superb to deal with- always bright, helpful and with a sense of humour that brightened even difficult times in the sale of our house.

### **Mr and Mrs Clark**

Keep the good work up, have and will always use Sydney Mitchell. Has served us well in all the years we have used Sydney Mitchell.

### **Mr and Mrs Johal**

Found Amanda Holland easy to talk to in what was very stressful circumstances. Would highly recommend her service to others, with thanks.

We would like to say how helpful Danny McCorry was in assisting and explaining the full process for our house purchase, thank you so much.

We were generally happy with the service we received from Sydney Mitchell LLP. We were particularly pleased with the manner in which Danny McCorry handled our case.

We were very happy with all aspects of the conveyancing process and all our dealing with Mr Danny McCorry and his staff.

### **Mr and Mrs Stanley**

Over the last 20 years or so we have instructed Sydney Mitchell in a number of matters, i.e. our wills, a trust deed, an enduring power of attorney, a lasting power of attorney, some domestic conveyancing and a grant of probate. We trust Sydney Mitchell and would always go to them for any type of legal advice.

A very good service all round and one we would use again and highly recommend to others.

All information given to us was clear and well explained. We felt well supported during the process of moving.

### **Mr and Mrs Brampton**

We are very happy with the way Adam and Kay dealt with everything. Very satisfied with whole process.

I was extremely impressed by the high level of service provided by Mike Sutton on behalf of your company. Mike was very empathic and showed genuine concern with regard to my situation. Mike managed to achieve a satisfactory outcome out of a very tragic event in our lives.

Throughout the whole process, Mike Sutton was professional, compassionate and informative. He gave clear, honest explanations and nothing was too much trouble. It was so comforting to know he was at the end of the phone to give advice. He was approachable and easy to build a rapport with.

### **Mr John Byrne**

Professional team, and made the process of applying for lasting powers of attorney, easy and straight forward.

### **Mrs Agnes C McClean**

Our thanks to Shelley Collingbourne who did a great job and is a credit to your company.

I have used Sydney Mitchell in the past for buying and selling houses, and have

been very happy with the service provided. The family would like to thank Ravinder Sandhu for being so kind and lovely to my mother, who is 96 and hard of hearing.

**Mrs Florence L Reilly**

The professionalism and compassion at, what was been an emotional time for our family, has been wonderful. We have been constantly updated with the progress of matters, and this has been provided as also with tremendous reassurance throughout.

**Mr John Wimbush**

An all-round excellent service, highly satisfied. Shelley Collingbourne showed great sensitivity during my father's illness and after his death which was much appreciated by the family.

Shelley was very helpful, very obliging and from the outset was amazing in every way. She is a valuable asset to your company, highly recommended.

**Mrs C Siggins**

Very happy with the services provided and a friendly approachable firm that I would be happy to, and have already recommended to others, and will happily consider using Sydney Mitchell again.

**Mr Alan J Gane and Miss Kelly A Tatton**

As with Danny McCorry, Shelley Collingbourne was very professional and efficient. We are happy with the services provided by Sydney Mitchell.

Excellent advice and our enquiry was dealt with efficiently and speedily, many thanks.

**Mr and Mrs Rutter**

I was very impressed with the professionalism shown by Shelley and the efficiency preparing my will, Thank you.

I would recommend Sydney Mitchell, the care and attention given to me in the remaking of my will has given me peace of mind.

**Miss Jean C Ramsay**

We were very satisfied with the service provided to us, it was commenced and concluded in a professional, friendly and timely manner. Kirran was very professional we felt comfortable and she was very approachable, knowledgeable i.e. professional.

**Mr and Mrs Rawle**

Many thanks for getting me through this process at a difficult time due to ill health and divorce proceedings. I was particularly grateful to you for attending my home to hasten the process and also to your supervisor accompanying you to ensure that no undue pressure had been placed upon me at this difficult time, job well done.

We were delighted with all the help given to us whilst making our wills. Excellent service and advice.

Thank you for your professional and courteous assistance with this matter, which met my expectations of the service I come to expect from Sydney Mitchell.

Very happy with my dealings with Adam and will be using you again.

**Miss Joanne S Naish**

Mauro was excellent in that he always explained my options, returned calls quickly and was very thorough. I did feel he was risk averse.

**Mr Richard M Tattersfield"**

Making a will/ changing a will is an emotional experience, however Kirran Kauser made us feel at ease and was very professional.

Matter was progressed speedily and I was kept informed throughout.

Angela Hyde was very helpful and professional throughout the completion process from the first call to receiving the completion document, she kept me up to date and informed throughout. She made me at ease with all the questions I had, Thank you Angela.

We are very confident to use Sydney Mitchell as they have acted for us a number of times in the past.

I could not have been treated better. I was guided through all the way and had total confidence that I was getting the best advice at all times. I would like to say thank you to Mike Sutton for all his help.

The service provided by Sydney Mitchell was very efficient – Kirran in particular was helpful, friendly and dealt with our queries promptly and efficiently.

Considering there was only one visit to your office and that I relocated to Malta, the email/ phone communication worked very well. Also, I was impressed by the thoroughness of the searches.

We are absolutely thrilled and genuinely grateful for everything you have done on our behalf.

Sterling effort would not have happened without you, well done !!!.

The time you managed to successfully convey a property for me in under 24 hours. That ranks as being one of the legal conveyancing deals of all time!.

I think you are at the top of your league in your roles.

Thank you both for your help, support and assistance in this matter. It is greatly appreciated.

Can't thank you enough for all your help, advice and support with our first home. We really appreciated all the time you gave us. We are pleased to say it was worth the wait. We love it!.

As always – first class service, which is sadly a rarity these days but so valued when found.

Thank you for all your continued support and it is nice to know you are there for us.

Lovely news today the property is mine thanks for all your hard work, help and care.

Thank you both for all your hard work in completing our purchase.

As always your attention to detail and follow up has been exemplary and made the

transaction, which was not a straight forward house purchase, go smoothly.

As always an efficient, helpful and courteous service provided.

Very happy with all aspects particularly as it was always going to be difficult following the death of my father.

**Mr Jeffrey John Quinlan**

I would like to put on record my appreciation of the way Ravinder Sandhu dealt with my late husband's estate and my new Will. Not only was she efficient in dealing with its tasks in hand at this very difficult time in my life, she was caring and sensitive to my situation. Nothing was too much trouble for her and my sincere thanks go out to her for all her help. She is a great credit to you organisation.

**Mrs Patricia M Powell**

The service I got was excellent. Everything was explained and they took their time in talking things through with me if I didn't understand. I would recommend this firm to anyone and have done so already.

Ravi was great to us, really helpful and gave excellent legal advice.

Thank you for being so efficient.

**Mrs Stefanie A Morrison**

**Document Images:**

**Links**

[1] <https://www.sydney Mitchell.co.uk/about-us/client-testimonials/testimonials-individuals>

[2] <https://www.youtube.com/watch?v=r4cwK6uJM-M>